Alaska Medicaid and Coronavirus (COVID-19): Information for Medicaid Providers

In response to the national public health emergency associated with the COVID-19 virus, the Alaska Department of Health and Social Services is immediately taking the following steps regarding the Alaska Medicaid program:

- **Medication Preparation** – Effective Wednesday, March 11, 2020; Alaska Medicaid will relax restrictions on early medication refills.
  - 30-day prescriptions will allow a refill when you have 2 weeks of medication on-hand.
  - 90-day prescriptions will allow a refill when you have 3 weeks of medication on-hand.
  - 30-day opioid prescriptions will allow a refill when you have 7 days of medication on-hand.

This allows members an emergency on-hand supply of medication of at least 2 weeks; opioid medications will be permitted an emergency on-hand supply of 7 days. Members should work with their pharmacies to request an early refill. Pharmacies must call the Magellan Clinical Call Center if special circumstances apply. More information is available in the March 5, 2020 Pharmacy Program Updates – COVID-19 and Early Refills letter to providers, available on the Alaska Medicaid Health Enterprise Pharmacy page (http://manuals.medicaidalaska.com/docs/pharmacy.htm).


- **Testing** – Updates will be added as more information becomes available.

- **Vaccinations** – Updates will be added as more information becomes available.

These changes and additions to Alaska Medicaid benefits are temporary, in direct response to the national public health emergency posed by the COVID-19 virus, and are not permanent Medicaid benefits.

**Provider Questions and Concerns?**

To monitor the latest information on COVID-19:
- Alaska Department of Health and Social Services, Division of Public Health COVID-19 page (coronavirus.alaska.gov)
Additional information, as it becomes available, will be published
• on the Alaska Department of Health and Social Services, Division of Public Health COVID-19 page (coronavirus.alaska.gov)
• on Alaska Medicaid Health Enterprise (https://www.medicaidalaska.com); select the Provider Messages and Announcements tab
• via remittance advice (RA) messages, available by selecting the RA Messages tab on Alaska Medicaid Health Enterprise (https://www.medicaidalaska.com)

Medicaid Member Questions and Concerns?
Please direct those with general questions and concerns regarding the coronavirus to the Alaska Division of Public Health website (coronavirus.alaska.gov) or 2-1-1.

Alaska Medicaid program staff will continue to monitor events and will make additional changes as necessary.